

# Nancy Anne Cunningham

---

## Education

M.B.A. (Masters in Business Administration) <i>St. Mary's University, San Antonio TX</i>	1997
M.L.I.S. (Masters in Library and Information Science) <i>University of California, Berkeley</i>	1986
B.A. International Relations/B.A. Spanish Language and Literature <i>San Francisco State University</i>	1983

## Professional Experience & Employment History

### **July 2005 – Present**

*Associate Director of Reference & Instruction*      *University of South Florida, Tampa Library, FL*

- Responsible for the management and assessment of reference service and information literacy instruction at the Tampa Library
- Supervise and evaluate 10 librarians and oversee the activities of graduate and student assistants in the Reference & Instruction section
- Provide reference service and information literacy instruction
- Participate on university and library committees and forums

### **June 2004 – May 2005**

*Director of the Learning Resource Center*      *Southwest Florida College*      *Fort Myers, FL*

- Responsible for the operation of a small, one librarian, business college library (i.e., reference, cataloging, acquisitions, etc.)
- Deliver information illiteracy instruction to students and instructors
- Responsible for the installation and maintenance of software used to assess student ability in reading, writing, and mathematics. Oversee test administration and developed testing protocols.

### **July 2002 – January 2004**

*Reference Services Coordinator*      *Sonoma State University*      *Rohnert Park, CA*

- Responsible for delivering and coordinating reference service to students (i.e., graduate, undergraduate, and high school students), staff, faculty, and community users
- Delivered library instruction to all library patrons in the form of hands-on workshops in finding books, articles and searching the web. Developed specialized instruction workshops
- Project coordinator for library services assessment project, *LibQual+* in Spring 2003
- Developed training program for staff in the access and use of electronic databases
- Participated in collection development, responsible for reference, business, and education

### **March 1998 – June 2002**

*Associate Director for Public Services*      *Texas A&M University – Corpus Christi*

- Directly supervise and evaluate 5 reference librarians and 3 para-professionals



## Awards, Honors, and Fellowships

- Distinguished M.B.A. Graduate, 1997 (Summa Cum Laude)
- Texas Library Association's Tall Texan Leadership & Development Institute (Participant), 1997
- ALA Library Fellow in Monterrey, Mexico, 1992-1993
- Della Sisler Fellowship to the University of California, Berkeley, 1986

## Foreign Languages

- Fluent in Spanish, read some French and Portuguese

## Publications and Grants

### Publications

A bridge to FARS: Information literacy for accounting undergraduates (2005). *Journal of Business and Finance Librarianship*, 10(3), 3-16.

Avoiding the landmines: Evaluating a potential workplace. (2004). In *The Librarian's Career Guidebook* (pp. 162-172). Lanham, MD: Scarecrow Press.

Information competency skills for business students. (May 2003). Article published by Academic Brass (an online newsletter by the Business Reference in Academic Libraries Committee of the Reference and User Services Administration (RUSA) of the American Library Association (ALA)).  
<http://www.ala.org/ala/rusa/rusaourassoc/rusasections/brass/brasspubs/academicbrass>

In search of an emotionally healthy library. (December 2001). Published for the LISCAREER website. Available on <http://www.liscareer.com>.

Global reach: An interview with Mexican Library Association President Elsa Ramírez Leyva. (Fall, 1997) *Texas Library Journal*, 73, 108-110.

Report on the TALL Texans Leadership Development Institute. (Fall, 1997) *Texas Library Journal*, 73, 123-124.

Closing the loop: Evaluating students' research experience. (August, 1997) *InContext*. Co-authored with Diane Duestershoeft and Dr. Susan Galloway.

Team teaching research skills. (Fall, 1996) *InContext*. Co-authored with Diane Duestershoeft and Dr. Susan Galloway.

Hands across the border: Librarians as not-so-distant neighbors. (Spring, 1996) *Texas Library Journal*. Co-authored with Carla Felsted and Tracy Cuellar.

### Grant Proposals Written and Funded

- Distance Education Support Grant

**Purpose:** To fund the creation of a virtual library tour to aid students (on and off campus) in library services, collections, and departments.

**Funding organization:** Texas A&M University – Corpus Christi Sponsored Programs

**Grant date:** May, 1998

**Amount:** \$764.00

- Librarian Exchange Program Between Texas and Mexico

**Purpose:** To fund the educational visits from Mexican Librarians to Texas and Texas Librarians to Mexico

**Funding Organization:** Foundation for Culture Mexico/USA (Mexico City) awarded the grant to the Texas-Mexico Relations Committee of the Texas Library Association

**Grant date:** October, 1996

**Amount:** \$9,750

## Professional Presentations

*Teaching Information Literacy in Accounting.* (June 2003). Presented at a poster session at the American Library Association's annual conference in Toronto, Canada.

*A Changing World of Information: What does it mean for parents, students, and librarians?* (October 2002). Presentation given during Parent's Weekend at Sonoma State University.

*Copyright, Fair Use and Liability: What Do Teachers and Librarians Need to Know?* (January, 2002) Presented as part of the Distance Education Certification Program offered by Texas A&M University Outreach Office in Corpus Christi, Texas.

*!Sí hablo español, un poquito! Basic Spanish for Librarians.* (April, 2000) Presented at the Texas Library Association Annual Conference in Houston, Texas.

*Freshmen Library Orientation: Design and Assessment.* (February, 2000) Presented with Brad Meyer at the First Year Experience Conference West in San Francisco, California.

*Instrucción al usuario y servicios bibliotecarios en la educación a distancia.* (May, 1999) Presented at the annual meeting of the Mexican Library Association (Asociación Mexicana de Bibliotecarios, A.C.) in México.

*NAFTA y redes de bibliotecas.* (April, 1999) Presented at the 5<sup>th</sup> Meeting of the Integrated Commission of Professional Librarians of Mercosur (V Reunión de la Comisión Integrada de Entidades de Profesionales del Mercosur) in Buenos Aires, Argentina.

*Libraries, Librarians, and Library Associations Working Together: Cooperation between Texas and Mexico.* (April, 1999) Presented at a conference sponsored by the United States Information Agency, "Increasing Library Cooperation in the Americas – The Need for Shared Standards and Better Communication" in Buenos Aires, Argentina.

*Developing Effective and Innovative Library Research Assignments.* (January, 1999) Presented at the Anticipating Change: Innovations in Teaching, Learning, and Assessment Conference at Texas A&M University - Corpus Christi in Corpus Christi, Texas.

*Using Library Research Assignments: Development and Evaluation.* (October, 1997) Co-presented paper with Dr. Julie Dahlquist at the Southwest Business and Administrative Teaching Conference in Houston, TX.

*Colaborando con los maestros: ¿Nos comprenden, los comprendemos, compartimos los mismos*

*objetivos?* (Collaborating With Faculty: Do they understand us, do we understand them, do we share the same objectives?). (October, 1997) Presented at “Encuentro Nacional Sobre Desarrollo De Habilidades Informativos” in Ciudad Juarez, Mexico.

## Professional memberships and other relevant experience

### American Library Association

- LITA – International Relations (2002-2005)
- RUSA – Management of Reference (2005 - )

### Project Coordinator Experience

#### Project Coordinator for LibQual+

- Implemented ARL library services assessment project using web-based survey at Sonoma State in Spring 2003.

#### Project Coordinator: Librarian Exchange Program Between Texas and Mexico (1996-1998)

- Managed budget of \$9,750.00
- Arranged educational visits for both Mexican and Texan librarians

#### Project Coordinator: Managed the implementation of online system in Mexican library (1992)

- Negotiated system contract, managed retrospective conversion process
- Developed online system training program for library staff