

**Tampa Library Media Center Circulation Desk
 Comment Sheet -- Summer 2002
 Results for 1st run – 05/20/02 – 05/26/02
 54 respondents**

The Tampa Library Media Center (LMC) needs your feedback in evaluating our services. Please take a few moments to complete this comment sheet. Thank you!

Indicate the ways you have utilized the Tampa Library Media Center resources:

- 42 Use of general collection/facilities for course/research support
- 30 Use of course reserve materials
- 44 Use of media resources for personal enrichment
- 20 Study space
- 2 Other:
 Framed pictures for office; rooms for showing films

How useful were the Library Media Center's resources to you?

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 34 21

How successful were you at finding/receiving needed information/materials in the LMC?

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 34 17 3

Was the LMC staff friendly and courteous in their interactions with you?

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 42 12

Did the LMC staff have the knowledge and expertise to help you?*

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 1 31 19 1 1

*1 response indicated "Does not matter"

Indicate the overall level of service you received from the staff at the LMC Circulation Desk.

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 34 20

Evaluate the Library Media Center's physical conditions (equipment, furniture, collection placement, etc.)

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 16 26 10 1 1

In general, how well do the services and facilities provided by the LMC meet your educational and research needs?

N(not sure) A(Excellent) B(Good) C(Average) D(Below Average) F(Failing)
 30 19 5

Note: Only 4 respondents selecting a grade of "C" or below provided comments.

Comments:

Having more videos and audiobooks would be nice.

Nice atmosphere; enjoy viewing videos in the Media Center.

I run into problems upon return/discharge procedures, at one time incurring a needless \$50 fee! Although I am pleased with the extensive LP collection, most of all the ethnic musics. More Messiaen please! More Robert Helps please! The new Russian DVDs are also awesome. (signed)

Very good.

Often stuff is checked out. Looking for educational DVDs and current movie DVDs. Can you (LMC) rent DVDs? Looking for current audiobooks—prefer rental rotation to permanent collection purchases by LMC. CD audio books?

Expanding the film collection to include more “artsy” movies not available at rental stores that are talked about in publications such Screen, Cineaste, and contemporary film books like Film Art, by Kristen Badwell (?) would be helpful, but I'd like to add that what we have in this area is very good and has been useful.

Interlibrary sharing of DVDs, and VHS. St. Pete campus library has better selection of DVDs than Tampa Library. I shouldn't have to drive out there for a DVD—we're all one school.

More indie rock CDs

Need more sociological films—on fast food and autos.

I would like you to provide <more?> of a CD collection.

Keep updating the video collection.

Would like to have more movies in collection.

Great friendly staff!!! Keep up the good work!!!

Please get all movies ever made by Steven Spielberg, Carlos Saura, R. Fassbinder and Mel Brooks. We do not have all their works. Please see if you can get “Silent Running”. It is a SciFi masterpiece from the 70s. Thanks!

I am glad that the resources of the LMC are available to the general public. The resources are very valuable and it seems that most people aren't even aware of them.

Absolutely superb. The collection and service here is better than what I have experienced in Ann Arbor and DC. Sometimes the sound is a little weak on the TVs provided for VCR viewing.